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AZ CORP COMMISSION
DOCKET CONTROL

DS WATER COMPANY
P. O. BOX 786
DESERT SPRINGS, AZ 86432
928-347-5467

January 17, 2012

Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

RE: Docket No: W-04049A-08-0339

Decision No: 71504

To Whom It May Concern:

As per the compliance action outlined in the above referenced decision, enclosed are one (1) original and thirteen (13) copies of the proposed plan to determine if there are leaks contributing to our water loss.

Sincerely,

Patti Wynn
Manager

Enclosures

Arizona Corporation Commission

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JAN 30 2012

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| DOCKETED BY | |
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January 11, 2012

Southwest Sales, Service & Pumps, Inc.

1153 North 1100 West

St. George, UT 84770

435-673-0128

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2012 JAN 30 P 2:09

Docket No:

W-04049A-08-0339

D S Water System

PO Box 786

Desert Springs, AZ 86432

Attn: Patti Wynn

RE: System pumping Discrepancies

Dear Patti,

I appreciate the meeting we held on January 6, 2012 with you and your water master, to discuss the discrepancies you are experiencing in the gallons of water pumped from the well versus gallons of water billed to your customers. I understand this has been an issue with the state of Arizona. It was helpful to map out the system, defining location and length of water lines, location of isolation valves, pipe sizing, etc.

Southwest Sales has outlined a plan to systematically determine if there are leaks in the system, and to determine if the leaks are in the piping, backflow valves or elsewhere. We can pinpoint these potential leaks by verifying flows at various points in the system.

This process will be performed in a manner to reduce water system shut downs and minimize inconvenience to your water company and customers. We are aware of the potential cost to you as a small water company that struggles to show a profit, and will work closely with your personnel, allowing you to perform as much of the preparation and additional work as possible.

Cost estimations are difficult in this case. Our rate per service technician is \$65 per hour. There are times we will require 2 men on site. Other costs you will incur are equipment rental for backhoe, and test equipment, notification costs, parts and material costs for additional valves and piping, and additional labor costs for DS Water personnel.

The preparations and testing can begin immediately, once you have notified your customers of the required initial shut down we discussed to install additional isolation valves that will enable us to test the various circuits of the water system. Once the additional valves are in place we can begin the testing process. This testing will need to be done over time and may take 60-90 days, unless a significant leak is identified and corrected at the onset.

Thank you for the opportunity to assist you in this problem.

Sincerely,

